

Suswin Housing Navigator Program Helpful Information Sheet

Rent/Utility

- Should your client require assistance with rental or utility arrears, please encourage them to contact the district social services at [705-474-2151](tel:705-474-2151) and request assistance through HPP - Homelessness Prevention Program.
- Clients receiving social assistance may also qualify to receive financial support for first or last months rent and can ask their own or ODSP worker for information.
- If you are not on social assistance call (705)474-1923 to complete a telephone application.
- LIPI can also provide one-time assistance with rental costs or utility arrears to qualifying families. Please go to their website to apply www.lipinipissing.com.

Eviction

Clients facing eviction for any reason other than arrears can contact Nipissing Legal Clinic at 705-476-6603 and schedule a telephone consultation. A Notice of Eviction is just the first step in the process and an only 'Order of Eviction' is

enforceable by the sheriff. It is always best for the client to seek guidance as soon as they receive a notice as appointments are generally booked 3-4 weeks in advance.

- The current landlord-tenant rules can be found here: <https://www.ontario.ca/page/renting-ontario-your-rights>

Emergency Shelter

- Should your client require assistance with emergency shelter contact The North Bay Crisis Centre at [705-474-1031](tel:705-474-1031) or present in person to seek admission, it is located on the corner of Cassells and Chippewa Street, North Bay.
- Individuals can also present in person at the Low Barrier Shelter for overnight admissions located at the corner of Chippewa and Front St from 8pm until 8am. Possible daytime programming occurring this fall.

Alternative emergency shelter for Women and Children can be found at;

- Ojibway Women's Lodge: 705-472-3321
- Transition House 705-476-2429
- Sturgeon Falls Horizon's Women's Centre 705-753-1154
- Mattawa Women's Resource Centre: 705-744-5567

Food Security

- The Gathering Place serves breakfast from 9 am to 10 am, Lunch from 11:30 am to 1:15 pm Monday to Friday, and dinner is at 4:00 pm to 5:30 pm on Monday, Tuesday, Friday and Saturday, 320 Cassells Street.
- The St. Johns Church hosts Open Arms Café, on supper on Wednesday evenings at 5 pm, 301 Main Street East.

The Gathering Place also offers food outreach in a separate location where families can be provided with home-cooked frozen meals and other grocery items received from the food rescue program. Please contact staff at (705)492-7937 to provide them with information about how many adults and children are in the household and to arrange for a time to pick up on their behalf.

- The current food bank schedule can also be found here: <https://www.northbayfoodbank.ca/need-help/>
- Should your client need help to secure ID contact [705-474-1031](tel:705-474-1031) to book an appointment at the Identification Clinic

Clothing

- LIPI can sometimes assist by providing clothing vouchers to families and individuals it is always recommended to make calls on behalf of clients for these requests.
- You can also contact Rebuilt Resources on behalf of clients for one-time assistance with clothing or furniture items by sending them an email with information about the family/individual, including their size and/or needs, and a staff member will prepare items in advance for pick up.

Subsidized Housing

- The Native People of Nipissing Housing Program recently amalgamated with Ontario Aboriginal Housing Services, and all applications for their geared-to-income housing are now to be submitted online:
<https://www.ontarioaboriginalhousing.ca/rental-housing>
- Clients presently on the list may wish to resubmit an application or follow up with them directly at 1-866-391-1061 to inquire about the status of their application, However, it should be noted in general, the waiting time for most has been 2 or more years.

- The Nipissing District Housing Registry for rent geared to income or market rent units can be accessed on the DNSSAB website or they can be reached at [705-474-4115](tel:705-474-4115), although there are a few exceptions these lists can also be quite lengthy.
- Occasionally, housing subsidies are made available through the government, such as Canada Ontario Housing Benefit or PHB these are also accessed through the DNSSAB by referral. It is best for the client or yourself, on behalf of the client, to contact their ODSP or OW worker to inquire about current or upcoming available supports.